

Q

I had a problem with using the logitech webcam recommended in TV Paint. It recognized the device but on the right 1/3 of the screen it's like it split screened it. I didn't have time to try and figure out the problem so I used another camera.

A

This issue with part of the screen being duplicated has been reported by a student in another section of ANM 180. The fix for the problem is to change the webcam settings so the capture compression on the Logitech webcam is set to Apple Intermediate Codec, not H.264. This seems to be a Logitech webcam issue. For some reason it does better with the Apple Intermediate Codec, rather than H.264.

(this could be somewhat confusing since H.264 is the preferred compression codec for *exporting* a Quicktime .mov from TVPaint, but in this case it has no bearing whatsoever on the compression codec that is used in the webcam settings. The webcam capture settings and the export settings are two different things.)

So in the TVPaint Video Input panel > Settings, go ahead and use the Apple Intermediate Codec in the Webcam settings. That should fix the issue with the Logitech webcam duplicating part of the image. If you experience any further issues with the screen refresh or with part of the screen being duplicated when capturing through the webcam please contact TVPaint Support at support_aau@tvpaint.fr or via their contact form on their website: <http://www.tvpaint.com/v2/content/article/company/contact.php>

